DIGITAL ENERGY

STORM ASSIST

Advanced Distribution Management Solutions (ADMS) Portfolio: Outage Response

Rapidly expand your utility's outage response workforce during times of intense activity. Support the restoration process through the decentralization of outage dispatching functions, helping utilities rapidly scale the number of dispatching personnel from any location quickly and securely.

Scale your utility's restoration operations

Dispatching Routine Work
Clean, efficient interface for dispatching work to utility or contractor crews. Focused on non-switching type work where simple crew assignment and management are required.

ETR Management & Customer Feedback
ETRs are kept current based on feedback from the field crews and system ETR updates and are communicated back to the utility customer.

Incident Close-out
Simple interface for capturing cause, affected system and other close-out data as well as Crew and Dispatcher comments.
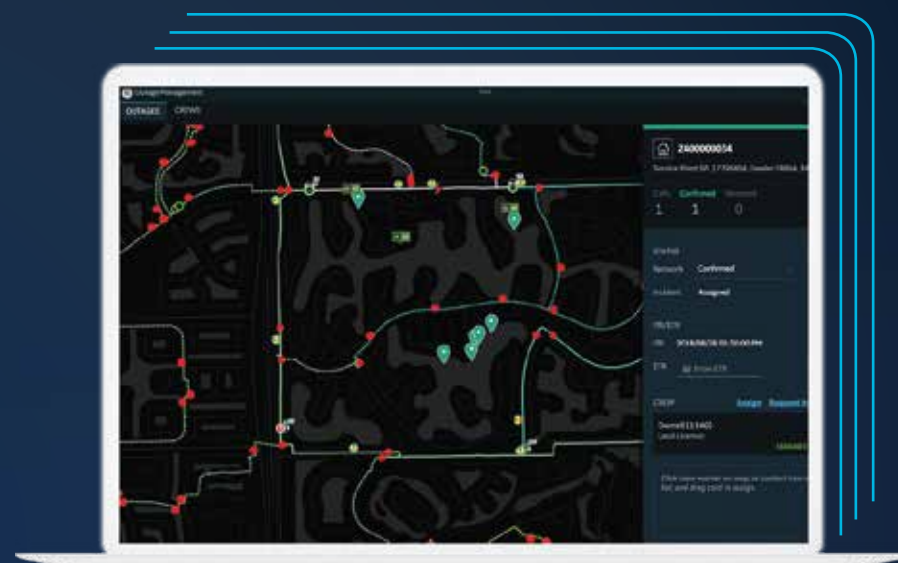
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VS.

Limited
During a storm, space within the control center is limited.

Near Limitless
No specialized hardware is required. Leverage readily available laptops.

- Quickly add users
- All you need is a web browser
- Cost effective solution
- Built in security
- Simple user access

Other Key Outage Response Modules

AMI/ Smart Meter
Advanced AMI interaction, including automated restoration verification, AMI notification filtering and ad-hoc pinging.

Outage Management
Empowers operators to manage unscheduled and scheduled outages from a unified operating environment integrating real-time SCADA, Distribution Optimization, crew monitoring and switching orders.

Mobile Outage Response
Empowers mobile workers and enables the redesign of processes around the mobilization of crews. Captures major damage with results immediately available in the Control Center.

Storm Readiness
Leverages high-resolution weather forecasts, historic outage data, crew response data and GIS to accurately forecast storm impact and plan effective response.

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